

Advanced Hospital Solutions supported by Springboard QMS achieve ISO 9001:2015 Certification

About Advanced Hospital Solutions

Advanced Hospital Solutions (AHS) is a UK based clinical infrastructure supplier and combines some of the most experienced hospital operating theatre and critical care area design, build and equipping expertise in their industry. They have delivered numerous projects nationwide, from new builds, complex hybrid operating theatres, turnkey refurbishment solutions and single operating theatre installations. Working in partnerships with Trumpf Medical, CRC Medical, Caresyntax, Swedish Modules and other leading global manufacturers to supply customers such as the NHS and private hospitals with state-of-the-art solutions.



About Springboard QMS

Springboard QMS is a consultancy service based in Suffolk that specialises in guiding SMEs through the ISO 9001:2015 certification process. Their approach is to provide their customers with expertise, which, combined with a pre-designed templates and spreadsheets delivers a Quality Management System (QMS) that is proportional, useful and timely to implement.

About ISO 9001:2015

ISO 9001:2015 is a QMS standard designed and maintained by the International Organisation for Standardisation to provide all types and sizes of organisations with the tools necessary to improve performance and customer satisfaction. It is a standard of excellence recognised globally.

The Challenge

AHS work in an extremely competitive and demanding market where providing high quality solutions is a standard requirement. To provide evidence of their quality approach AHS management decided to embark on becoming ISO 9001:2015 certified. *"We needed to show our customers that we meet the highest standards possible with our products and services"* said Nick Jackson, AHS's Managing Director. *"And we wanted to do it in such a way that it would provide us with tools and techniques we would use every day to deliver excellence to our customers"*.



To support them in attaining the prestigious ISO 9001:2015 certification AHS chose Springboard QMS, a Suffolk based consultancy specialising in guiding SMEs through the requirements of the standard. Once on-board Springboard QMS worked with AHS's Quality Manager Richard Toulson in preparing their internal documentation and processes. *"It was plain to see AHS already had a quality approach to their business"* said Mike Ward, MD of Springboard QMS. *"As a consultancy we helped them retune and adapt their business processes in such a way that they would be ready and able to meet the standard. By providing our expertise and templates our aim was to deliver a QMS that will see them succeed well into the future."*

Success!

The project to develop the QMS took around one man month of effort from AHS under the guidance of Springboard QMS. *"As with all new projects there was a certain degree of trepidation. What we didn't want was to be left with folders of paperwork that would gather dust. It became obvious early on that this would not be the case and with Springboard QMS' support we now have a QMS that we use every day"*.

AHS enlisted the services of Lloyds Register as their certification body and attained ISO 9001:2015 at their first attempt.



Nick Jackson summed up the collaboration with Springboard QMS as follows: *"Following our recent successful certification to ISO:9001 I wanted to thank Springboard QMS for guiding us throughout the entire process. From our initial meeting where they explained the various stages, milestones and expectations, it has been extremely useful to have prompt and regular access to their expertise so that we could ensure that we remained 'on track'. The audit carried out pending the official 2nd stage visit was invaluable to confirm we had addressed any issues and were as prepared as possible."*

For more information:

www.advancedhospitalsolutions.co.uk

www.springboardqms.co.uk